



Benefits overview: Extension to household contents

Your contents insurance protects your belongings against hazards such as fire, storm & hail, water, burglary and robbery.

This document is for illustrative purposes only and is not legally binding. The Insurance Policy Information Document and the Policy Booklet apply to the insurance cover.

Extension: Home emergency

The coverage under this section applies if you have chosen the home emergency cover and this is shown in your schedule.

What is covered	Premium
External water supply pipes Provided that you are legally responsible for this section of the pipe	✓
Plumbing and drainage Damage to internal plumbing and drainage or underground external drainage you are responsible for	✓
Heating The failure of the main source of heating in your home.	✓
Electrical supply The failure of the electrical supply to your home.	✓
Emergency gas supply pipe Leakage of the internal gas supply pipe in your home	✓
Security, roofing, lost keys & pests	✓
Emergency accommodation	✓

✓ covered up to 100% of the sum insured

The cost of suitable alternative accommodation whilst the emergency is on-going	
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What is not covered	Premium
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Damage occurring outside the boundary of your home	x
Repair to a boiler that is beyond economic repair	x
Repair to damage caused by pests	x
Emergency assistance relating to an event which is not an emergency	x
Repair to any system that has not been regularly maintained or serviced	x

For more information, please refer to your Schedule or the Contents Policy Booklet.

√ covered up to 100% of the sum insured